

GRI index: 2012 Environmental Report Addendum

We have aligned this report with the Global Reporting Initiative (GRI) G3.1 Sustainability Reporting guidelines. The application level has been checked by the GRI and achieves a Level C. The table below lists our reported GRI indicators and provides links to the relevant information.

Reporting level key: ● Fully reported

Indicator	Reporting level	Location and notes
1.1	●	Welcome from our President, p2
2.1	●	Front cover
2.2	●	Las Vegas Sands Corp. (LVS) is the pre-eminent developer and operator of world-class integrated resorts that feature luxury hotels; world-class gaming, retail, entertainment, convention, and exhibition facilities; celebrity chef restaurants; and many other amenities. Starting with a single property in the 90s, the reach of LVS now extends worldwide, from Las Vegas to Macao, and from Bethlehem (USA) to Singapore. FORM 10-K (Annual Report), p3–4 More information about Las Vegas Sands Corp. is available on the corporate website: http://sands.com/ http://sands.com/properties/
2.3	●	FORM 10-K (Annual Report), p3–4
2.4	●	FORM 10-K (Annual Report), p3
2.5	●	FORM 10-K (Annual Report), p3–4
2.6	●	FORM 10-K (Annual Report), p3
2.7	●	FORM 10-K (Annual Report), p3–8, 23
2.8	●	Our properties, p2 FORM 10-K (Annual Report), p3–8, 17–18, 36
2.9	●	FORM 10-K (Annual Report), p4 In April and September 2012, the Company opened phases I and II, respectively, of its Sands Cotai Central integrated resort.
2.10	●	Marina Bay Sands: 1. Corporate Platinum Award: Marina Bay Sands won the Corporate Platinum Award by Community Chest in recognition of MBS' charitable contributions in FY2011/2012 2. Winner of Workplace Safety & Health Risk Management Award: awarded by the Workplace Safety and Health Council 3. EarthCheck Bronze Benchmarked Macao: 1. Macao Green Hotel Award – Sands Macao 2. Best Corporate Award: Sands China Ltd. was awarded "Best Corporation" by the Voluntary Social Services Association of Macao on International Volunteer Day Las Vegas: 1. Certificate of Appreciation, from Clark County School District for service with the Blue Ribbon Task Force on Empowerment in the School District 2. Excellence Award, from Nevada Minority Supplier Development Council 3. New Horizon Award, from Northampton Community College for Community Fabric Award 4. Las Vegas Great Santa Run's Largest Team Award, from Opportunity Village for participation and having the 2012 Santa Run's largest team 5. Certificate of Appreciation, from Help of Southern Nevada, for valuable contributions to Help of Southern Nevada's 2012 Adopt-A-Family Sands Bethlehem: 1. Strategic Partner Award, from Bethlehem Chamber of Commerce 2. New Horizon Award, from Northampton Community College Community Fabric Award 3. Business of the Year Award, from Lehigh Valley Chamber of Commerce

Indicator	Reporting level	Location and notes
3.1	●	About our report, p7
3.2	●	2011 Environmental Report, published in June 2012
3.3	●	We report annually.
3.4	●	Back cover
3.5	●	It's a full circle, p3 Our 2012 Addendum covers the Company's most material environmental issues. These are based on the issues identified in consultation with a range of internal and external stakeholder groups in 2011 and formalized during a materiality workshop. See our key issues listed at http://sands.com/sands-eco-360/our-strategy/ We are continually working to develop this process by re-evaluating our key issue prioritization and identifying emerging issues.
3.6	●	About our report, p7 This report covers all Las Vegas Sands Corp. (LVS) global properties as included on page 2 of the 2012 Environmental Report Addendum.
3.7	●	The 2012 Environmental Report Addendum focuses on our key environmental issues. The term "sustainability" in this addendum generally refers to environmental sustainability. At Las Vegas Sands Corp. (LVS), we are continually working to integrate our environmental efforts into a much wider approach to sustainability – namely our community endeavors and commitment to responsible gaming.
3.8	●	This report covers all LVS global properties which are owned or majority owned, included on page 2 of the 2012 Environmental Report Addendum.
3.10	●	In 2012, we changed our boundary used for carbon inventory from operational control to financial control to simplify the reporting structure. The 2010 and 2011 carbon inventories have been restated accordingly.
3.11	●	Phases I and II of Sands Cotai Central opened in April and September 2012, respectively, and Sands Cotai Central is now included within the scope and boundary of our reporting. In 2012, we changed our boundary used for our carbon inventory from operational control to financial control to simplify the reporting structure. The 2010 and 2011 carbon inventories have been restated accordingly.
3.12	●	This is the index with the disclosures, available at http://www.sands.com/sands-eco-360/our-news/
4.1	●	Our strategy is integrated across the entire business and given prominence at the highest levels of governance. The President and Chief Operating Officer has overall responsibility for Sands ECO360°. The Senior Vice President, Chief Procurement and Sustainability Officer leads the Global Sustainability Department, which develops and implements the strategy. Property sustainability departments execute the sustainability strategy and identify future opportunities. Green Councils are established at each resort with leaders from departments such as Facilities, Hotel Operations, Food and Beverage, Casino Operations, Purchasing, Convention and Catering Services, Human Resources, Marketing, and Information Technology. Green Council members champion sustainability programs in their respective departments. Proxy Statement: – Board of Directors, p8–11 – Information regarding the Board of Directors and its Committees, p12–14 Board composition: Ethnicity: Asian 10%, White 90%

Reporting level key: ● Fully reported

Indicator	Reporting level	Location and notes
4.2	●	Proxy Statement: – Board of Directors, p8
4.3	●	Proxy Statement: – Board of Directors, p8–11 – Information regarding the Board of Directors and its Committees, p12–14
4.4	●	Proxy Statement: – Corporate Governance, p17–18 Senior management regularly interfaces with the Board of Directors and its Committees. All Team Members have access to the Chairman of the Audit Committee to report financial irregularities. There is also an established chain of command for employees to communicate with members of the Board. Statement on reporting ethical violations: http://files.shareholder.com/downloads/ABEA-242MDE/1763253839x0x247037/73ebcb38-7d50-49b1-9960-aca47423dcce/ReportingViolations030705.pdf
4.14	●	Our stakeholders are individuals and organizations interested in and/or affected by our business: Team Members Investors Communities Suppliers NGOs Clients and guests Governmental agencies
4.15	●	We have identified the key stakeholders to engage with through both our previous and current experience/relationships with them. Our stakeholders are individuals and organizations interested in and/or affected by our business. Understanding and taking action on what is relevant to our stakeholders maximizes the effectiveness of our strategy. Team Members: We want to ensure our Team Members work in a safe and healthy environment. We encourage them to communicate our environmental values to guests and to practice sustainability not only at work but also at home. Investors: Our investors are increasingly looking for added value in terms of environmental and social responsibility. Communities: We strive to make a meaningful contribution to our host communities around the world. Suppliers: We continually challenge our suppliers by embedding sustainability criteria in our procurement process. NGOs: Sharing best practices and building strong relationships with environmental non-governmental organizations (NGOs) inspires us and drives our innovation. Clients and guests: As more clients expect strong environmental credentials and services, Sands ECO360® allows us to attract and retain these clients. Governmental agencies: We collaborate with governmental agencies to develop and implement environmental policy.
EC3	●	FORM 10-K (Annual Report), p103–104

Indicator	Reporting level	Location and notes
EC8	●	FORM 10-K (Annual Report), p3 Increasing the understanding of sustainability through communication, awareness, and partnerships within local communities is the foundation of the Sands ECO360® program. Our communities are home to our properties and our Team Members. Being an exemplary employer and an upstanding corporate citizen is an integral part of doing business for Las Vegas Sands Corp. Through The Sands Foundation, we are an active community partner offering assistance to charitable organizations and causes that improve the quality of life for everyone. We work with local governments and municipalities to advance sustainability awareness. For example, at Sands Bethlehem we work alongside the City of Bethlehem municipality in our recycling programs. The Sands Foundation: http://www.sands.com/sands-foundation/overview/ The added value from direct, indirect and induced economic impact tied to each Integrated Resort is substantial, reflecting the multiplier effect of our investment and operations. The design, development and operation of Integrated Resorts serve as an economic growth engine, create cultural, entertainment and shopping draw within the local community and have led to the creation of thousands of jobs. In Macao, our developments and operations account for approximately one third of the Special Administrative Region's GDP. When we enter new jurisdictions, we use our highly experienced in-house staff, independent international consultants, and local experts to conduct economic and community impact assessments. Our mission is to complement what exists and enhance the environment through the introduction of new industry-leading facilities, world-class attractions and superior service levels. To achieve this, we work with local governments, build relationships with our customers, employ local labor, enhance education, improve infrastructure and enable other businesses to thrive.
EN3	●	It's about measurement, p5
EN4	●	It's about measurement, p5
EN5	●	146,082 gigajoules
EN8	●	It's about measurement, p5 The total water withdrawal data in m ³ : Non-potable ground water: 585,052 Rainwater: 742 Municipal water: 8,552,338 Total: 9,138,132
EN16	●	It's about measurement, p5 Total direct and indirect greenhouse gas emissions: 1,129,069 MT CO ₂ e Measurement methodology used: The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition) The majority of the data are from direct measurement from utility bills. The LVS inventory for the Marina Bay Sands Singapore property has been verified according to the AA1000AS standards through third-party verification. The same methodology for data collection and assumptions was used at every property.
EN18	●	We reduced 28,830 MT CO ₂ e globally through energy efficiency projects in 2012. The majority of the activities that contribute to the reduction are energy-efficient lighting upgrade projects, including the installation of LEDs, CFLs, CCLFs and de-lamping. Other projects include speed-door installation, improving pump efficiency, AHU motor upgrades and installing sensors in walk-in freezers, etc. We also implemented projects to improve operational efficiency. Projects include building commissioning, operational scheduling optimization, HVAC/CCMS optimization through a Honeywell system, equipment shutdown when unoccupied and energy demand response.
EN19	●	0.048519 MT CFC-11e
EN26	●	It's about people, p6 It's about leading the way, p7 Other initiatives can be viewed at: http://sands.com/sands-eco-360/our-news/ http://sands.com/sands-eco-360/our-properties/

Reporting level key: ● Fully reported

Indicator	Reporting level	Location and notes
EN28	●	Zero significant fines for non-compliance with environmental laws and regulations.
LA8	●	<p>Las Vegas: http://www.venetian.com/Company-Information/Human-Resources/Benefits/Macao: http://www.venetianmacao.com/Company-Information/Careers/Benefits/</p> <p>Across our Company, we provide education, training and counseling programs to assist Team Members and their families. For example, in Las Vegas, we have partnered with a provider of valuable behavioral health information and interactive tools to help Team Members maintain or achieve overall wellness: http://vista.harmonyhc.com/</p> <p>In Pennsylvania, we offer an Educational Assistance Program to reimburse Team Members up to \$1,000 in any calendar year for continued education. Additionally, an Employee Assistance Program is offered through the healthcare provider to all Team Members to provide confidential counseling.</p> <p>Also, Macao regional management is dedicated to preventing both physical and mental illness as well as promoting employee health through the provision of first medical and paramedical aid and educational awareness programs including: a 24-hour on-site clinic with local registered doctors; counseling and employee assistance programs to address mental health and problem gaming; a quit smoking roadshow; an Employee Assistance Program providing emotional and psychological support to all employees as well as their families through face-to-face and telephone counseling; and other general health and well-being promotion programs.</p>
SO1	●	<p>It's a full circle, p3 It's about people, p6 It's about leading the way, p7</p> <p>All of our operations have implemented local community engagement plans.</p> <p>In addition to helping our host city or country achieve its tourism and economic goals, we also remain committed to helping achieve broader social objectives.</p> <p>Our primary philanthropic initiative is pursued through The Sands Foundation, LVS' charitable arm. The Sands Foundation's mission is to support charitable organizations and endeavors that concentrate on assisting youth, promoting health and expanding educational opportunities within the local communities in which we do business.</p> <p>Our Integrated Resorts serve as economic growth engines, create cultural, entertainment and shopping draw within the local communities and create thousands of jobs.</p> <p>Along with the significant employment opportunities associated with our projects, we provide training and other opportunities for our Team Members to grow in a wide range of tourism-serving positions. Service excellence is a critical priority for us and we partner with local public and private institutions to train the workforce and elevate the overall levels of service in the local tourism industry.</p> <p>When entering new jurisdictions, we use our highly experienced in-house staff, independent international consultants, and local experts to conduct economic and community impact assessments. Our mission is to complement what exists and enhance the environment through the introduction of new industry-leading facilities, world-class attractions and superior service levels. To achieve this, we work with local governments and build relationships with our customers, employ local labor, enhance education, improve infrastructure and enable other businesses to thrive.</p> <p>Another example of an assessment of impact on the local community: for our operations in Pennsylvania, the Pennsylvania Gaming Control Board published a Gaming Diversity Report for 2011/2012: http://gamingcontrolboard.pa.gov/files/communications/2011-2012_Gaming_Diversity_Report.pdf</p> <p>The report includes figures pertaining to Sands Bethlehem's expenditures to local businesses, equality demonstrated in the area of procurement, community outreach, sponsorships and donations to local charities and statistics pertaining to positions offered/hired. All statistics in the report are through June 30, 2012.</p>
SO3	●	<p>All employees are required to be trained in the anti-corruption policy that is also posted on the Company website: http://files.shareholder.com/downloads/ABEA-242MDE/1409648031x6509976x533582/30bb0bb0-91a4-4ef8-a675-01b09a545302/LVSC_Anti-Corruption_Complementaries_Policy.pdf</p>

Indicator	Reporting level	Location and notes
PR5	●	<p>We gather customer satisfaction feedback on an ongoing basis through guest satisfaction surveys.</p> <p>In 2012, Las Vegas Sands Corp. created a cross-property global team to optimize and standardize our guest satisfaction surveys. The questionnaire was analyzed and updated to ensure the collection of actionable data as well as to ensure a positive experience for the guest in taking the survey. In January 2013, the new guest satisfaction platform was launched across all properties. This survey continues to be used to identify areas of opportunity in the guest experience through all touch points from reservation to check-out. It is fielded on an ongoing basis; every guest who checks out of the hotel is sent an email invitation to participate.</p> <p>The following information is then reviewed every month by the business area, which includes the Vice President and department head:</p> <ul style="list-style-type: none"> • Trend by score • Dissection of all guest comments into categories • Action planning around negative comment trends based on root cause identification • Cross-functional round-tables to re-engineer any processes/policies that negatively impact guest experience • Actions measured by comment trends and evaluated if new action needs to take place <p>Our Guest Relations Department reviews survey comments and direct guest emails. We reach out to any guest that has a very negative experience and, where appropriate, offer apologies or a form of goodwill gesture.</p> <p>We act on the survey results. For example, at The Venetian Palazzo, after seeing trends in the data that indicated that guests felt the lighting in the bathroom was inadequate, our facilities department investigated different lighting options. They selected new energy-efficient LED bulbs, but wanted to test various lighting schemes and bulb brightness options. We then arranged for in-person interviews in the test suites among our guests to determine which lighting scheme would be most appealing.</p> <p>Other satisfaction monitoring initiatives that take place across some or all properties include mystery shopping; social media monitoring (including both listening and reputation management); guest experience marketing communications and operations audits.</p>



View the GRI Application Level statement online sands.com/sands-eco-360/our-news/
For more information on the GRI please see globalreporting.org