

GRI index: Sands ECO360° Report 2013

We have aligned this report with the Global Reporting Initiative (GRI) G3.1 Sustainability Reporting guidelines. The application level has been checked by the GRI and achieves a Level C. The table below lists our reported GRI indicators and provides links to the relevant information.

Reporting level key: ● Fully reported

| Indicator | Reporting level | Location and notes |
|-----------|-----------------|---|
| 1.1 | ● | Welcome from our Chairman, p5 |
| 2.1 | ● | Front cover |
| 2.2 | ● | Las Vegas Sands Corp. ("LVS," or together with its subsidiaries "we" or "the Company") is a Fortune 500 company and the leading global developer of destination properties (integrated resorts) that feature premium accommodations, world-class gaming, entertainment and retail, convention and exhibition facilities, celebrity chef restaurants and other amenities. We currently own and operate integrated resorts in Asia and the United States. FORM 10-K (Annual Report): p3-4 More information about Las Vegas Sands Corp. is available on the corporate website: http://sands.com/ http://www.sands.com/all-properties.html |
| 2.3 | ● | FORM 10-K (Annual Report): p3-4 |
| 2.4 | ● | FORM 10-K (Annual Report): p3 |
| 2.5 | ● | FORM 10-K (Annual Report): p3-4 |
| 2.6 | ● | FORM 10-K (Annual Report): p3 |
| 2.7 | ● | FORM 10-K (Annual Report): p3-9 |
| 2.8 | ● | About Las Vegas Sands Corp., p2-3 FORM 10-K (Annual Report): p3-9, 18-20, 38 |
| 2.9 | ● | FORM 10-K (Annual Report): p4 |
| 2.10 | ● | Sustainability certifications, p12 |
| 3.1 | ● | About our report, p32 |
| 3.2 | ● | 2012 Environmental Report Addendum (published June 2013) |
| 3.3 | ● | We report annually. |
| 3.4 | ● | Back cover |
| 3.5 | ● | Sands ECO360° strategy, p6 Key issues and our stakeholders, p7 Our 2013 report covers the Company's most material environmental issues. These are based on the issues identified in consultation with a range of internal and external stakeholder groups in 2013 and formalized during a materiality workshop. We are continually working to develop this process by re-evaluating our key issue prioritization and identifying emerging issues. |
| 3.6 | ● | About our report, p32 This report covers all Las Vegas Sands Corp. global properties as included on pages 2-3 of the 2013 Environmental Report. |
| 3.7 | ● | The 2013 Environmental Report focuses on our key environmental issues. The term "sustainability" in this report generally refers to environmental sustainability. At Las Vegas Sands Corp., we are continually working to integrate our environmental efforts into a much wider approach to sustainability - namely our community endeavors and commitment to responsible gaming. |

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| 3.8 | ● | This report covers all Las Vegas Sands Corp. global properties as included on pages 2-3 of the 2013 Environmental Report. |
| 3.10 | ● | There were no changes in 2013. In 2012, we changed our boundary used for carbon inventory from operational control to financial control to simplify reporting structure, and the 2010, 2011 and 2012 carbon inventories have been restated accordingly. |
| 3.11 | ● | There were no changes in 2013. Phases I and II of Sands Cotai Central opened in April and September 2012 respectively and Sands Cotai Central is now included within the scope and boundary of our reporting. In 2012, we changed our boundary used for carbon inventory from operational control to financial control to simplify reporting structure, and the 2010, 2011 and 2012 carbon inventories have been restated accordingly. |
| 3.12 | ● | This is the index with the disclosures, available at http://www.sands.com/sands-eco-360/our-news/environmental-report.html |
| 4.1 | ● | Our strategy is integrated across the entire business and given prominence at the highest levels of governance. The President and Chief Operating Officer has overall responsibility for Sands ECO360°. The Senior Vice President, Chief Procurement and Sustainability Officer leads the Global Sustainability Department, which develops and implements the strategy. Property sustainability departments execute the sustainability strategy and identify future opportunities. Green Councils are established at each resort with leaders from departments such as Facilities, Hotel Operations, Food and Beverage, Casino Operations, Purchasing, Convention and Catering Services, Human Resources, Marketing, and Information Technology. Green Council members champion sustainability programs in their respective departments. Proxy Statement: - Board of Directors, p8-11 - Information regarding the Board of Directors and its Committees, p11-14 Board composition: Ethnicity: Asian 10%, White 90% |
| 4.2 | ● | Proxy Statement: - Board of Directors, p9 |
| 4.3 | ● | Proxy Statement: - Board of Directors, p8-11 - Information regarding the Board of Directors and its Committees, p11-14 |
| 4.4 | ● | Proxy Statement: - Corporate Governance, p14-17 Senior management regularly interfaces with the Board of Directors and its Committees. All Team Members have access to the Chairman of the Audit Committee to report financial irregularities. There is also an established chain of command for employees to communicate with members of the Board. Statement on reporting ethical violations: http://files.shareholder.com/downloads/ABEA-242MDE/1763253839x0x247037/73ebcb38-7d50-49b1-9960-aca47423dcce/ReportingViolations030705.pdf |
| 4.14 | ● | Key issues and our stakeholders, p7 |
| 4.15 | ● | Key issues and our stakeholders, p7 |
| EC3 | ● | FORM 10-K (Annual Report): p110 |

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| EC8 | ● | <p>FORM 10-K (Annual Report): p3</p> <p>Increasing the understanding of sustainability through communication, awareness, and partnerships within local communities is the foundation of the Sands ECO360[®] program. Our communities are home to our properties and our Team Members. Being an exemplary employer and an upstanding corporate citizen is an integral part of doing business for Las Vegas Sands Corp. Through The Sands Foundation, we are an active community partner offering assistance to charitable organizations and causes that improve quality of life for everyone. We work with local governments and municipalities to advance sustainability awareness. For example, at Sands Bethlehem we work alongside the City of Bethlehem municipality in our recycling programs.</p> <p>Sands Cares http://www.sands.com/our-commitment.html</p> <p>The added value from direct, indirect and induced economic impact tied to each integrated resort is substantial, reflecting the multiplier effect of our investment and operations. The design, development and operation of integrated resorts serves as an economic growth engine, creates cultural, entertainment and shopping draw within the local community and has led to the creation of thousands of jobs. In Macao, our developments and operations account for approximately one third of the Special Administrative Region's GDP.</p> <p>When we enter new jurisdictions, we use our highly experienced in-house staff, independent international consultants, and local experts to conduct economic and community impact assessments. Our mission is to complement what exists and enhance the environment through the introduction of new industry-leading facilities, world-class attractions and superior service levels. To achieve this, we work with local governments and build relationships with our customers, employ local labor, enhance education, improve infrastructure and enable other businesses to thrive.</p> |
| EN3 | ● | Environmental performance, p31 |
| EN4 | ● | Environmental performance, p31 |
| EN5 | ● | 170,280 gigajoules |
| EN8 | ● | <p>Environmental performance, p31</p> <p>Data converted to cubic meters below:</p> <p>Total withdrawal of water by source = 9,923,920.52 cubic meters (2,624 million gallons)</p> <p>Non-potable groundwater = 527,270.007 cubic meters (139.29 million gallons)</p> <p>Well water = 462,804.44 cubic meters (122.26 million gallons)</p> <p>Nano-filtration = 41,775.8 cubic meters (11.036 million gallons)</p> <p>Rain water = 643.52 cubic meters (0.17 million gallons)</p> <p>Municipal water = 9,426,886.67 cubic meters (2,490.32 million gallons)</p> |
| EN16 | ● | <p>Environmental performance, p31</p> <p>Measurement methodology used: The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)</p> <p>The majority of the data is from direct measurement from utility bills. The Las Vegas Sands Corp. inventory for the Venetian Macao property has been verified according to the AA1000AS standards through third-party verification. The same methodology for data collection and assumptions was used at every property.</p> |
| EN18 | ● | <p>Building renovation and new development, p11</p> <p>New technologies and innovation, p13</p> <p>Resource conservation, p15–16</p> <p>Waste management and recycling, p17</p> <p>Environmental performance, p31</p> |
| EN19 | ● | 0.0912165 MT CFC-11e |
| EN22 | ● | <p>Waste management and recycling, p17</p> <p>Environment performance, p31</p> |
| EN26 | ● | <p>Behind the scenes...of our environmentally responsible operations, p14–19</p> <p>Behind the scenes...of our sustainable meetings, p20–23</p> <p>Other initiatives can be viewed at:</p> <p>http://www.sands.com/sands-eco-360/our-news.html</p> <p>http://www.sands.com/sands-eco-360/our-properties.html</p> |

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| EN28 | ● | Zero significant fines for non-compliance with environmental laws and regulations. |
| LA8 | ● | <p>FORM 10-K (Annual Report): p110</p> <p>Macao: http://www.venetianmacao.com/macao-career.html#53840d410a755bfd138a5ffa</p> <p>Across our company, we provide education, training and counseling programs to assist Team Members and their families. For example, in Las Vegas, we have partnered with a provider of valuable behavioral health information and interactive tools to help Team Members maintain or achieve overall wellness: http://vista.harmonyhc.com/</p> <p>In Pennsylvania, we offer an educational assistance program to reimburse Team Members up to \$1,000 in any calendar year for continued education. Additionally, an employee assistance program is offered through the healthcare provider to all Team Members to provide confidential counseling.</p> <p>Also, Macao regional management is dedicated to preventing both physical and mental diseases as well as promoting employee health through the provision of first medical and paramedical aid and educational awareness programs including a 24-hour on-site clinic with local registered doctors; counseling and employee assistance programs to address mental health and problem gaming; quit smoking roadshow; an employee assistance program providing emotional and psychological support to all employees as well as their families through counseling over the telephone and face to face; and other general health and well-being promotion programs.</p> |
| SO1 | ● | <p>Sands ECO360[®] strategy, p6</p> <p>Community outreach, p29</p> <p>All of our operations have implemented local community engagement plans.</p> <p>In addition to helping our host city or country achieve its tourism and economic goals, we also remain committed to helping achieve broader social objectives.</p> <p>Sands Cares http://www.sands.com/corporate-citizenship-program.html</p> <p>Our Integrated Resorts serve as economic growth engines, create cultural, entertainment and shopping draw within the local communities and create thousands of jobs.</p> <p>Along with the significant employment opportunities associated with our projects, we provide training and other opportunities for our Team Members to grow in a wide range of tourism-serving positions. Service excellence is a critical priority for us and, as such, we partner with local public and private institutions to train the workforce and elevate the overall levels of service in the local tourism industry.</p> <p>When entering new jurisdictions, we use our highly experienced in-house staff, independent international consultants, and local experts to conduct economic and community impact assessments. Our mission is to complement what exists and enhance the environment through the introduction of new industry-leading facilities, world-class attractions and superior service levels. To achieve this, we work with local governments and build relationships with our customers, employ local labor, enhance education, improve infrastructure and enable other businesses to thrive.</p> <p>Another example of an assessment of impact on the local community: for our operations in Pennsylvania, the Pennsylvania Gaming Control Board published a Gaming Diversity Report for 2012/2013: http://gamingcontrolboard.pa.gov/files/communications/2012-2013_Gaming_Diversity_Report.pdf</p> <p>The report includes figures pertaining to Sands Bethlehem's expenditures to local businesses, equality demonstrated in the area of procurement, community outreach, sponsorships and donations to local charities and positions offered/hired. All statistics in the report are through June 30, 2013.</p> |
| SO3 | ● | <p>All employees are required to be trained in the anti-corruption policy that is also posted on the company website: http://files.shareholder.com/downloads/ABEA-242MDE/1409648031x6509976x533582/30bb0bb0-91a4-4ef8-a675-01b09a545302/LVSC_Anti-Corruption_Complementaries_Policy.pdf</p> |

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| PR5 | ● | <p>We continue to gather customer satisfaction feedback on an ongoing basis through guest satisfaction surveys. These surveys are emailed to every guest who stays with us and provides an email address. We have a core set of questions used for consistent measurement across our properties, along with custom questions suited to meet the needs of each local market. We have a Global Synergy Team made up of staff from each region to oversee the process and implementation of the both the study itself and how the data is used to enhance the guest experience.</p> <p>The following information is reviewed every month by the business area, which includes the Vice President and department head:</p> <ul style="list-style-type: none"> - Trend by score - Dissection of all guest comments into categories - Action planning around negative comment trends based on root cause identification - Cross-functional round tables to re-engineer any processes/policies that negatively impact guest experience - Actions measured by comment trends and evaluated if new action needs to take place <p>Our Guest Relations Department reviews survey comments and direct guest emails. It reaches out to any guest that has a very negative experience and, where appropriate, offers apologies or a form of goodwill gesture.</p> <p>Other satisfaction monitoring initiatives that take place across some or all properties include mystery shopping; social media monitoring (including both listening and reputation management); guest experience marketing communications and operations audits.</p> <ul style="list-style-type: none"> - To help reduce the smoke odor in public areas and in the rooms, the following measures have been taken: <ul style="list-style-type: none"> • In our non-smoking rooms we had an ashtray placed on the desk with a small tent card stating the room was non-smoking, knowing if we did not do this the guests would use the furniture, glassware or carpet to put out their cigarettes. We have now placed the ashtray in a desk drawer leaving the tent card on the desk as a reminder, in the hope that the number of people smoking in non-smoking rooms will decrease. • We have just recently revived the air freshening system in the lobby areas, which has not been used for several years. - To help reduce the amount of complaints we receive about the long lines at the front office: <ul style="list-style-type: none"> • We have started to promote the express check out feature much more both with signs and upon check-in; we have seen close to a 300% increase in the use of the express check out process reducing the morning lines significantly. • Front office has also started to more aggressively approach the key express service for check in, which allows guests to pre-register prior to arrival. Then they only need to present their passport to pick up their keys at the appropriate desk. The response has been good, and while we are still looking at ways to increase the response, it is reducing the number of guests having to stand in line to register. - Overall resort experience: <ul style="list-style-type: none"> • Added additional manning in the West Lobby to assist guests with luggage at the escalators and provide directions on where guests can check in. • We have implemented the air freshener system helping to create a more pleasant experience for the guests upon entering the property and throughout the main lobby areas. • We have implemented the audio music system throughout all public areas helping to create a more pleasant or exciting experience depending upon your location (Hotel Lobby vs. Casino). <p>Additional projects in the pipeline:</p> <ul style="list-style-type: none"> - Property Wi-Fi anticipated to be completed and in place by September 30, 2014. |



View the GRI Application Level statement online [sands.com/sands-eco-360/our-news/](https://www.sands.com/sands-eco-360/our-news/)
 For more information on the GRI please see [globalreporting.org](https://www.globalreporting.org)