

GRI index: Sands ECO360° Report 2014

We have aligned this report with the Global Reporting Initiative (GRI) G3.1 Sustainability Reporting guidelines. GRI has confirmed that the report was prepared according to the GRI G3.1 Guidelines, at Application Level C. The table below lists our reported GRI indicators and provides links to the relevant information.



Reporting level key: ● Fully reported

Indicator	Reporting level	Location and notes
1.1	●	Welcome from our Chairman, p2
2.1	●	Front cover
2.2	●	Las Vegas Sands Corp. ("LVSC," or together with its subsidiaries "we" or the "Company") is a Fortune 500 company and the leading global developer of destination properties (integrated resorts) that feature premium accommodations, world-class gaming, entertainment and retail, convention and exhibition facilities, celebrity chef restaurants and other amenities. We currently own and operate integrated resorts in Asia and the United States. FORM 10-K (Annual Report): p3-5 More information about Las Vegas Sands Corp. is available on the corporate website: http://sands.com/ http://www.sands.com/all-properties.html
2.3	●	FORM 10-K (Annual Report): p3-5
2.4	●	FORM 10-K (Annual Report): p3
2.5	●	FORM 10-K (Annual Report): p3-5
2.6	●	FORM 10-K (Annual Report): p3
2.7	●	FORM 10-K (Annual Report): p3-9
2.8	●	Our properties, p2 FORM 10-K (Annual Report): p3-9, 19-22, 42
2.9	●	FORM 10-K (Annual Report): p4
2.10	●	Global: Newsweek Green Ranking, 2014: ranked 28th in the World, and 18th in the US. Las Vegas: Water Hero Award: The Water Conservation Coalition and Southern Nevada Water Authority recognized The Venetian and The Palazzo with their annual Water Hero award. The award is presented to businesses, organizations, and individuals who contribute to water reductions in Southern Nevada. Singapore: EarthCheck Silver: Marina Bay Sands became the first EarthCheck Silver certified integrated resort in Asia. Macao: Macao Green Hotel Gold Award: Sands Cotai Central receive the highest level of recognition, receiving the Gold Award across the group of properties. Hong Kong Carbon Registry: Sands China Ltd. became one of the first companies to audit and disclose its carbon footprint publicly on the Hong Kong Carbon Registry. Hong Kong Carbon Registry issued Sands China Ltd Certificate of Commendation for Carbon Footprint Reporting. Asia's Leading Green Hotel 2014: Presented by the World Travel Awards in 2014. The World Travel Awards reward excellence across all sectors of the global travel and tourism industry.
3.1	●	Our report addendum draws on the performance highlights of the calendar year 2014. It covers the full scope of our global operations including majority owned subsidiaries.
3.2	●	2013 Sands ECO360 Report (published June 2014)
3.3	●	We report annually.
3.4	●	Back cover of report

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3.5	●	It's a full circle, page 3. Our 2014 addendum covers the Company's most material environmental issues. These are based on the issues identified in consultation with a range of internal and external stakeholder groups in 2014 and formalized during a materiality workshop. See our key issues listed at http://www.sands.com/sands-eco-360/our-strategy.html We are continually working to develop this process by re-evaluating our key issue prioritization and identifying emerging issues.
3.6	●	This report covers all Las Vegas Sands Corp. (LVS) global properties as included on page 2 of the 2014 Sands ECO360 Report Addendum.
3.7	●	The 2014 Sands ECO360 Report Addendum focuses on our key environmental issues. The term "sustainability" in this report generally refers to environmental sustainability. At Las Vegas Sands Corp. (LVS), we are continually working to integrate our environmental efforts into a much wider approach to sustainability – namely our community endeavors and commitment to responsible gaming.
3.8	●	This report covers all Las Vegas Sands Corp. (LVS) global properties as included on page 2 of the 2014 Sands ECO360 Report Addendum.
3.10	●	In 2014, we implemented a cloud based dashboard to store and analyze all our historical utility consumption and emissions data. Through the implementation and internal audit process, we discovered some discrepancies in our historical data and made the following adjustments to more accurately reflect our impact: • Sand Bethlehem: we deducted discharged sewage water amount from the water consumption. The original water consumption included both water charged by the utility company and sewage water discharged which is double counting. • Marina Bay Sands: we added NWater (treated used water) to the 2012 water consumption as it was not originally captured. The property's recycling vendor overstated the recycling rate historically, and we corrected our recycling rate for 2012 and 2013. We also updated our scope 2 emissions for our Macao properties (2010-2014) based on a restatement for electricity emissions factors by the local utility due to changes in their internal methodology.
3.11	●	There were no changes in 2014. Phases I and II of Sands Cotai Central opened in April and September 2012 respectively and Sands Cotai Central is now included within the scope and boundary of our reporting. In 2012, we changed our boundary used for carbon inventory from operational control to financial control to simplify reporting structure, and the 2010, 2011 and 2012 carbon inventories have been restated accordingly.
3.12	●	This is the index with the disclosures, available at http://www.sands.com/sands-eco-360/our-news/environmental-report.html
4.1	●	Our strategy is integrated across the entire business and given prominence at the highest levels of governance. The President and Chief Operating Officer has overall responsibility for Sands ECO360°. The Senior Vice President, Chief Procurement and Sustainability Officer leads the Global Sustainability Department, which develops and implements the strategy. Property sustainability departments execute the sustainability strategy and identify future opportunities. Green Councils are established at each resort with leaders from departments such as Facilities, Hotel Operations, Food and Beverage, Casino Operations, Purchasing, Convention and Catering Services, Human Resources, Marketing, and Information Technology. Green Council members champion sustainability programs in their respective departments. Proxy Statement: - Board of Directors p8-11 - Information regarding the Board of Directors and its Committees p11-14 Board composition: Ethnicity: Asian 9%, White 91%

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4.2	●	Proxy Statement: Board of Directors p10
4.3	●	Proxy Statement: - Board of Directors p8–11 - Information regarding the Board of Directors and its Committees p12–14
4.4	●	Proxy Statement: - Corporate Governance p15–18 Senior management regularly interfaces with the Board of Directors and its Committees. All Team Members have access to the Chairman of the Audit Committee to report financial irregularities. There is also an established chain of command for employees to communicate with members of the Board. Statement on reporting ethical violations: http://files.shareholder.com/downloads/ABEA-242MDE/1763253839x0x247037/73ebcb38-7d50-49b1-9960-aca47423dccc/ReportingViolations030705.pdf
4.14	●	Our stakeholders are individuals and organizations interested in and/or affected by our business: Team Members Investors Communities Suppliers Non-Governmental Organizations (NGOs) Clients and guests Governmental agencies Academic Institutions
4.15	●	We have identified the key stakeholders to engage with through both our previous and current experience/relationships with them. Our stakeholders are individuals and organizations interested in and/or affected by our business. Understanding and taking action on what is relevant to our stakeholders maximizes the effectiveness of our strategy. Team members: Across the world we employ nearly 50,000 Team Members; they contribute to our sustainability strategy and help deliver it every day. Investors: Our investors understand that sustainability drives efficiency, and they increasingly value the corporation's environmental and social responsibility. Communities: Our properties are in diverse communities around the world. Each of these has different needs, and we work with our Team Members to join local groups to make their communities a better place to live. Suppliers: We continually partner with our suppliers to embed sustainability into our procurement process. Non-governmental Organizations (NGOs): Sharing best practices and building strong relationships with environmental Non-Governmental Organizations (NGOs) inspires us and drives our innovation Clients and guests: As more clients and guests expect strong environmental credentials and services, Sands ECO360° allows us to attract and retain these clients. Governmental agencies: We collaborate with governmental agencies to develop and implement environmental policy. Academic Institutions: We exchange knowledge, participate in and fund research projects, and provide learning opportunities to students.

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EC3	●	FORM 10-K (Annual Report): p121–122
EC8	●	FORM 10-K (Annual Report): p3–5 Increasing the understanding of sustainability through communication, awareness, and partnerships within local communities is the foundation of the Sands ECO360° program. Our communities are home to our properties and our Team Members. Being an exemplary employer and an upstanding corporate citizen is an integral part of doing business for Las Vegas Sands Corp. Through Sands Cares, we are an active community partner offering assistance to charitable organizations and causes that improve the quality of life for everyone. We work with local governments and municipalities to advance sustainability awareness. For example, at Sands Bethlehem we work alongside the City of Bethlehem municipality in our recycling programs. Sands Cares http://www.sands.com/our-commitment.html The added value from direct, indirect and induced economic impact tied to each Integrated Resort is substantial, reflecting the multiplier effect of our investment and operations. The design, development and operation of Integrated Resorts serves as an economic growth engine, creates cultural, entertainment and shopping draw within the local community and has led to the creation of thousands of jobs. In Macao, our developments and operations account for approximately 18.6% of the Special Administrative Region's GDP. When we enter new jurisdictions, we use our highly experienced in-house staff, independent international consultants, and local experts to conduct economic and community impact assessments. Our mission is to complement what exists and enhance the environment through the introduction of new industry-leading facilities, world-class attractions and superior service levels. To achieve this, we work with local governments and build relationships with our customers, employ local labor, enhance education, improve infrastructure and enable other businesses to thrive.
EN3	●	Environmental performance, p5
EN4	●	Environmental performance, p5
EN5	●	408,142 gigajoules
EN8	●	Environmental performance, p5
EN16	●	Environmental performance, p4–5 Measurement methodology used: The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition) The majority of the data is from direct consumption provided by utility bills. The LVS inventory for the The Venetian The Palazzo and Sands Expo, The Venetian Macao, Sands Cotai Central, Cotai Water Jet, Marina Bay Sands, and Sands Bethlehem properties have been verified according to the AA1000AS standards through third-party verification. The same methodology for data collection and assumptions were used at every property.
EN18	●	88,836 MT CO ₂ e globally through energy efficiency projects in 2014. The majority of the activities that contribute to the reduction are energy efficient lighting upgrade projects, including the installation of LEDs and de-lamping. Other projects include improving pump efficiency by installing VFDs in cooling towers, AHU motor upgrades, etc. We also implemented projects to improve operational efficiency. Projects include building commissioning, operational scheduling optimization, HVAC/CCMS optimization through a Honeywell system, equipment shutdown when areas are unoccupied and energy demand response.
EN19	●	0.033249715 MT CFC-11e
EN22	●	Environmental performance, p5
EN26	●	It's a full circle, p3 Stories from behind the scenes, p6–7 Other initiatives can be viewed at: http://www.sands.com/sands-eco-360/our-news.html http://www.sands.com/sands-eco-360/our-properties.html
EN28	●	Zero significant fines for non-compliance with environmental laws and regulations.

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LA8	●	<p>FORM 10-K (Annual Report): p122</p> <ul style="list-style-type: none"> – Las Vegas: https://careers.sands.com/content/about/ – Macao: http://www.venetianmacao.com/hotel/about-us/careers.html – Marina Bay Sands: http://www.marinabaysands.com/careers.html – Sands Bethlehem: https://www.pasands.com/about-us/careers.html <p>In US, we provide the following programs:</p> <p>Wellness Physicals</p> <ul style="list-style-type: none"> – Health screenings (BMI, blood pressure, lipid panel, glucose) <p>Utilization Management</p> <ul style="list-style-type: none"> – Medical necessity – Appropriate setting – Appropriate length of stay – Concurrent review <p>Case Management</p> <ul style="list-style-type: none"> – Identifies catastrophic and complex illnesses, transplants and high dollar cases and then matches the level and method of case management services to the intensity of the case in the most efficient manner possible. The Case Manager helps the member understand what to expect during the course of treatment, establishes collaborative long and short term recovery goals, interfaces with providers, addresses questions and concerns by the patient or family members, negotiates care in an effort to reduce claim costs and communicates with our stop loss carrier. <p>Maternity Management</p> <ul style="list-style-type: none"> – Trimester assessment calls for low-risk members. If moderate to high risk members, referred to case management. Educational books/materials mailed to members (available in Spanish), incentives for participating in program, post-partum assessment after delivery. <p>Disease management program</p> <ul style="list-style-type: none"> – Personal Registered Nurse Health Coach, targeted messaging, education, newsletters. Conditions managed in the Disease Management program; COPD (Chronic Obstructive Pulmonary Disease), Congestive heart failure, Coronary artery disease, diabetes, hypertension, asthma, depression. – We have partnered with a provider of valuable behavioral health information and interactive tools to help Team Members maintain or achieve overall wellness: http://vista.harmonyhc.com/ – Also, Macao regional management is dedicated to preventing both physical and mental diseases as well as promoting employee health through the provision of first medical and paramedical aid and educational awareness programs including a 24-hour on-site clinic with local registered doctors; counseling and employee assistance programs to address mental health and problem gaming; quit Smoking Roadshow; an Employee Assistance Program providing emotional and psychological support to all employees as well as their families through face to face and telephonic counseling; and other general health and well-being promotion programs.

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SO1	●	<p>It's a full circle, p3</p> <p>Stories from behind the scenes, p6–7</p> <p>All of our operations have implemented local community engagement plans. In addition to helping our host city or country achieve its tourism and economic goals, we also remain committed to helping achieve broader social objectives.</p> <p>Sands Cares http://www.sands.com/corporate-citizenship-program.html</p> <p>Our Integrated Resorts serve as economic growth engines, create cultural, entertainment and shopping draw within the local communities and create thousands of jobs.</p> <p>Along with the significant employment opportunities associated with our projects, we provide training and other opportunities for our Team Members to grow in a wide range of tourism-serving positions. Service excellence is a critical priority for us and as such, we partner with local public and private institutions to train the workforce and elevate the overall levels of service in the local tourism industry.</p> <p>When entering new jurisdictions, we use our highly experienced in-house staff, independent international consultants, and local experts to conduct economic and community impact assessments. Our mission is to complement what exists and enhance the environment through the introduction of new industry-leading facilities, world-class attractions and superior service levels. To achieve this, we work with local governments and build relationships with our customers, employ local labor, enhance education, improve infrastructure and enable other businesses to thrive.</p> <p>Another example of an assessment of impact on the local community: for our operations in Pennsylvania, the Pennsylvania Gaming Control Board published a Gaming Diversity Report for 2013/2014: http://gamingcontrolboard.pa.gov/files/communications/2013-2014_Gaming_Diversity_Report.pdf</p> <p>The report includes figures pertaining to Sands Bethlehem's expenditures to local businesses, equality demonstrated in the area of procurement, community outreach, sponsorships and donations to local charities and statistics pertaining to positions offered/hired. All statistics in the report are through June 30, 2014.</p>
SO3	●	<p>All employees are required to be trained in the Code of Business Conduct and Ethics which refers to the Anti-Corruption Policy and the Foreign Corrupt Practices Act. The anti-corruption policy that is also posted on the company website: http://files.shareholder.com/downloads/ABEA-242MDE/1409648031x6509976x533582/30bb0bb0-91a4-4ef8-a675-01b09a545302/LVSC_Anti-Corruption_Complementaries_Policy.pdf</p>

View the GRI Application Level statement online ● sands.com/sands-eco-360/our-news/
 For more information on the GRI please see ● globalreporting.org

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PR5	●	<p>We continue to gather customer satisfaction feedback on an ongoing basis through guest satisfaction surveys. These surveys are emailed to every guest who stays with us and provides an email address. We have a core set of questions used for consistent measurement across our properties, along with custom questions suited to meet the needs of each local market. We have a Voice of the Consumer Steering Committee made-up of staff from each region to oversee the process and implementation of the both the study itself and how the data is used to enhance the guest experience.</p> <p>The following information is reviewed every month by the business area, which includes the Vice President and department head:</p> <ul style="list-style-type: none"> • Trend by score • Dissection of all guest comments into categories • Action planning around negative comment trends based on root cause identification • Cross functional round tables to re-engineer any processes/policies that negatively impact guest experience • Actions measured by comment trends and evaluated if new action needs to take place <p>Our Guest Relations Department reviews survey comments and direct guest emails. It reaches out to any guest that has a very negative experience and where appropriate, offers apologies or a form of goodwill gesture.</p> <p>We are working on a Proof of Concept to utilize a linguistic analysis tool to categorize and analyze guests' written comments in the surveys so that we can better address any detailed issues or concerns.</p> <p>Other satisfaction monitoring initiatives that take place across some or all properties include mystery shopping; social media monitoring, including both listening and reputation management; guest experience marketing communications and operations audits.</p>